

RULES OF OPERATION

1. **SAFETY, HEALTH, AND SECURITY** are our primary concerns.
2. The City of Key West reserves the right to refuse service based on concerns for safety, health, or security.
3. Please arrive at your stop 5 minutes prior to scheduled pick-up time and **MUST be on the correct side of the road.**
4. **Operators are NOT permitted to talk when the vehicle is moving.**
5. Operators are **NOT** allowed to operate vehicle with passengers in front of the yellow STANDEE line or positioned in center line of vision for operator.
6. If you choose to stand you are responsible to move to the back of the bus and securely hold stanchion bars until vehicle **STOPS.**
7. Eating, drinking, smoking, loud conversation or music, profanity, **sleeping**, or being unaware of surroundings are **NOT permitted** in the vehicle.
8. Passengers must be courteous to operators, **AND** operators must be courteous to passengers. **Assaulting a bus operator is a felony. Florida State Statute 784.07**
9. Passengers **MUST** pay the proper fare as outlined in the official bus schedule. Reduced fares are available with proper photo ID card only. Passengers are required to show proper ID to operator each time they board bus. **Failure to pay fare. (FL Statute 812.015(1) (j))**
10. Reduced fares apply to students under 21, seniors 60 and over, disabled, and active or retired military and dependents. **NO ID – NO REDUCED FARE.**
11. Passengers are permitted one (1) full route trip per boarding.
12. Service is provided **ONLY** at designated bus stops (signs or shelters).
13. Video buttons are located on the farebox near the operator that will trigger the camera system to record an event. Passengers are encouraged to use this button if there is an emergency event aboard the bus or a dispute with a operator.
14. One (1) carry-on items per passenger allowed; size not to exceed **18" X 36" X 16"** (lap size) and may be held in the passenger's lap or secured at the front of the bus in designated stowage areas based on availability, or under the passenger seat. **NO ITEMS ALLOWED IN AISLE.**
15. Children **under 10 MUST** be accompanied by a fare paying passenger over the age of 14. Children **under 5** receive **FREE** service with a **fare paying passenger over the age of 14.** Place small children on your lap if bus is full.
16. Only service animals are allowed on buses. Exceptions are allowed for lap size domesticated animals (bird, cat or other pet) that are properly contained in an approved animal carrying case and being transported for a necessary trip. The behavior of **the animal is the sole responsibility of the owner.**